

# DevOps Leader (DOL)

Duration 2 Days

## COURSE DESCRIPTION

A DevOps Leader is a tactical or strategic individual who helps design, influence, implement or motivate the cultural transformation proven to be a critical success factor in DevOps adoption. This individual understands the human dynamics of cultural change and is equipped with practices, methods and tools to engage people across the DevOps spectrum.

## COURSE OBJECTIVES

The learning objectives for DOL include a practical understanding of:

- DevOps and time to market
- The business and IT perspectives
- Key differences between DevOps IT and traditional IT
- Planning and organizing
- Understanding performance and culture
- Measurement differences
- Designing a DevOps organization
- Focusing on what matters
- Ideas for organizing workflows
- Sharing information
- Defining meaningful metrics
- Value stream mapping
- The Spotify Squad model
- Managing culture change
- Popular tools and key practices
- Putting it all together

## COURSE OUTLINE

- The Golden Circle
- Understanding Organization Culture and Organizational Change
- Strategies for Leading Cultural Transformations
- Evolving Silos into Flat, Team Based Organizations
- Managing Conflict
- Creating Feedback Loops
- Creating Learning Environments
- Avoiding Change Fatigue
- Communication and Collaboration Strategies
- Meaningful Metrics
- Resourcing for DevOps
- Demonstrating DevOps ROI
- Critical Success Factors
- Getting Started

**PREREQUISITES**

DevOpsFoundation® Certification Course

**WHO SHOULD ATTEND**

Anyone starting or leading a DevOpscultural transformation program

- Anyone interested in modern IT leadership and organizational change approaches
- IT team leaders, managers, directors and business stakeholders
- Practitioners and change agents
- DevOps tool providers, systems integrators, and consultants