

# Introduction

With few exceptions, enterprises today rely on IT for the delivery of business-critical services - often directly to the end consumer. It is therefore vital that the mission-critical data centre is designed, maintained and operated with high-availability and efficiency in mind. However, the fact is most data centres do not meet the full availability, capacity, safety or efficiency requirements that are often demanded. The ever-changing technologies put even more pressure on data centre managers along with the faster pace at which these changes are required.

The Certified Data Centre Expert course is a five-day course designed to prepare participants to analyse a given business case, perform technical evaluation of a project plan and a set of designs for the implementation of a mission-critical data centre. The course also engages participants in product evaluations and demonstrates how to select equipment, develop equipment test scripts (IET) and integrated performance and validation testing (IPVT). CDCE<sup>®</sup> builds upon knowledge gained in CDCP<sup>®</sup> and CDCS<sup>®</sup> courses. Participants who pass the exam will join the industry's elite data centre project design experts.

## Roadmap



## Audience

The primary audience for this course is any IT, facilities or data centre professional, who are involved in the design/build, renovation or relocation of a mission-critical data centre.

# Prerequisites

Participants must hold a valid CDCS<sup>®</sup> certificate in order to register for the CDCE<sup>®</sup> class.

# **Global Accreditation & Recognition**



### Course Benefits 🗹

After completion of the course the participant will be able to:

- Choose an optimum site for mission-critical data centres based on current and future needs.
- Describe all components important for high-availability in a data centre and how to effectively setup the data centre.
- ☑ Understand the design lifecycle stages for data centre build projects and the phases involved in project execution.
- ✓ Analyse a business case and develop a project brief that is aimed at fulfilling the business resilience, site selection and design requirements for a fit-for-purpose and suitably redundant mission-critical data centre.
- ✓ Conduct technical level design reviews for a given set of preliminary design documents and perform a technical compliance audit of a set of final design development documents compliant to TIA standards.
- ✓ Understand how to read electrical Single Line Diagrams (SLD) and other related design documents, and be able to detect the most common design mistakes.
- ✓ Evaluate product datasheets and discriminate amongst technical specifications and functional requirements for suitability against a set of given design requirements for a given site and business case.
- ✓ Correlate equipment specifications to site design constraints, such as room size and space, floor loading capacity, cooling capacity, power quality conditions and maintenance requirements while ensuring equipment selection does not compromise desired tier level compliance.
- ☑ Develop Individual Equipment Test (IET) and Integrated Performance Validation Test (IPVT) plans for a mission-critical data centre.
- Develop guidelines and checklists for handover of a mission-critical data centre facility, its architectural, mechanical, electrical, IT elements and documentation.
- ☑ Develop retirement plans for decommissioning and handover of an aged mission-critical data centre facility.

# Course Syllabus 🕮

#### Module 1

- Data Centre Life Cycle
- Data centre lifecycle stages and phases
- Exercise: Stage/Phase/Milestone/Document mapping
- Module 2
- **Design Preparation**
- Creation of a SON Statement Of Need
- Technology review
- Conceptual sizing
- How to calculate for computer room space
- How to calculate facility space
- How to calculate incoming power
- Exercise: Conceptual sizing building and power
- Analysing capacity of existing facility
- Analysing investment options
- Site selection
- Permits and approvals
- Exercise: Site selection
- Conceptual design
- Budget and project timeline
- Business case preparation
- Project delivery structure
- Project management options
- Project manager and team

#### Module 3

#### **Design Planning**

- OSRA Operational Systems Requirement Analysis
- TFRA Technical Facilities Requirement Analysis
- Operations and maintenance review
- RFP Request For Proposal process
- Vendor selection

#### Module 4

- Design Development
- Project planning
- Design development
- PDR Preliminary Design Review
- Equipment selection
- FDR/V Final Design Review/Validation
- Exercise: Full design validation of power, cooling, floor plans, fire suppression
- Design freeze and LLTI
- Creation of construction documents
- BOM/BOQ Bill Of Material/Bill Of Quantity
- Exercise: Equipment selection

### Module 5

- Acquire
- Requirements of purchase orders
- Shipping terms
- FWT/FAT Factory Witness Test/Factory Acceptance Test
- Sequencing
- Incoming goods inspection and handling
- Asset management

- Module 6 Construct
  - Temporary essential services
  - Erection of the building
  - Permanent essential services
  - Building inspection
  - Snag list
  - COF Certificate Of Fitness
- Module 7
  - Fit-Out
  - Fit-Out
  - Builders cleaning
  - As-Built Drawings

#### Module 8

- Test & Commissioning
- IET Individual Equipment Test
- IPVT/IST Integrated Performance Verification Test/ Integrated Systems Test
- Common mistakes with IET/IPVT
- Deep cleaning
- Exercise: IET/IPVT scripting
- Module 9
- Hand-Over
- Facility hand-over requirements and documents
- PCC Practical Completion Certificate
- DLP Defect Liability Period
- Defect Management
- ICT Systems Installation
- ICT Systems Testing
- Hand-Over/DLP Expiry
- FCC Final Completion Certificate

#### Module 10

- Retirement
- Reasons and definitions of retirement
- Building the business case and project plan
- Sequencing
- Transfer of site
- Demolishing of site
- Legal matters
- FCC Final Completion Certificate
- EXAM: Certified Data Centre Expert



### **Delivery Structure and Methods**

The CDCE<sup>®</sup> course is lectured by an EPI Certified Instructor using a combination of lectures and question-and-answer sessions to discuss participants' specific needs and challenges experienced in their own data centre environments. Participants are able to tap into the extensive experience of the trainer enabling them to validate and improve their own environments thus adding tremendous business value. The CDCE<sup>®</sup> course is approximately 60% hands-on and 40% lecture.

CDCE<sup>®</sup> course is available in the following delivery methods:

- ILT Instructor Led Training
- VILT Virtual ILT

The classes are available on public schedule as well as private group training.

### Examination

To obtain the CDCE certificate the candidate has to pass two exams. The first exam is a a 90-minute closed book exam, with 60 multiple-choice questions. A minimum of 45 correct answers is required to pass this exam. The second exam is a 90-minute closed book exam, with 25 open questions. A minimum of 75% score is required to pass this exam.

### Certification

Candidates who successfully pass the exam will receive the official 'Certified Data Centre Expert' certificate. The certification is valid for three years after which the student needs to re-certify. More information is available on the EPI corporate website at www.epi-ap.com.

### **Global Accreditation & Recognition**

The CDCE<sup>®</sup> course is accredited by EXIN, which is a global, independent and not-for-profit accreditation and examination institute. EXIN's mission is to improve the quality of the IT and data centre sectors, the proficiency of IT and data centre professionals and the IT users, by means of accreditation of course material as well as independent examination and certification. Every day, EXIN examinations are taken in more than 125 countries on 6 continents, and in more than 15 languages.

### **Recommended Next Course**

To further extend your skills, we recommend the CDFOM<sup>®</sup> course. CDFOM<sup>®</sup> builds upon knowledge gained in CDCP/CDCS/CDCE<sup>®</sup>. It addresses the operational aspects of running a data centre. CDFOM<sup>®</sup> is an essential course for those who are expected to manage the daily operations of a mission critical data centre. For full course outlines of this and other courses, visit the EPI corporate website www.epi-ap.com.

### **Course Schedule**

Our courses are available in over 60 countries. The classes are available on public schedule as well as private group training. Visit www.epi-ap.com or contact your local authorised reseller/partner.

### EPI Data Centre Training Framework<sup>®</sup>

The **EPI Data Centre Training Framework**<sup>®</sup> provides a structured course curriculum for individuals working in and around data centre facilities and data centre operational management. It addresses the various disciplines required to design and manage a high-availability, efficient data centre. EPI's data centre course curriculum is not only the first in the world, it is also by far the largest in the industry. Many companies have specified these courses as prerequisites for their staff working in and around the data centre and use them as part of their career planning initiatives. Recognized globally, these certifications add value to both companies and individuals.



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### **The Company**

EPI is a data centre specialist company of European origin operating world-wide in over 60 countries through direct operations and a large partner network. EPI offers an extensive range of data centre services on auditing, certification and training. EPI's focus is on mission-critical, high-availability environments. Established in 1987, EPI has developed an international reputation for delivering high quality technical expertise, with flexible and innovative services, techniques and methodologies.

All our services are aimed at helping our customers to:

- Increase Availability of their mission-critical infrastructure
- Improve Efficiency, Effectiveness and Manageability
- Minimise risk of business interruption

Our Clients share a common need to protect their valuable data, run their mission-critical infrastructure efficiently and to be protected on a 24 x 7 basis. By protecting the interests of our customers, EPI is committed to an intensive program of comprehensive services development backed by engineering and support excellence.

Quality Systems and Procedures have always been at the heart of every stage of our service delivery to ensure consistent and high quality services. We are known for our thoroughness, flexibility and responsiveness. We focus on providing servicess that fit each organization and each project with a drive to deliver quality on time, every time.

# Let us put our expertise to work for you!

